



## Frequently Asked Questions:

### Does this replace my child's current library card ?

NO. Pack Passes will only be sent to patrons who do not already have an existing library account. You may come into the library if you want to trade out your existing card design for a Pack Pass card.

### How is this different from a regular library card?

It isn't! Pack Pass just gives school Staff and Students a chance to sign up for a CIDL or Springfield card and use our resources regardless of residence.

### What is the PIN on the card?

The default PIN will be the last four digits of **your** phone number provided at sign-up.

### Does the card ever expire?

YES. CIDL Student Resident cards will need renewal every **three years**. Springfield resident cards, CIDL non-resident cards, and Staff Cards will need renewal **every year**. Please bring in a letter, report card, school ID, or official email to verify your school affiliation AND a State ID or Driver's License. Minors will need a parent or guardian present.

### Is there any way to track what my child checks out on this card?

NO. All library card activity is confidential, including those belonging to minors.

### What about borrowing limits, fines, or fees?

All policies will be the same as a regular library card.

For more information, call the Clarkston Independence District Library: 248-625-2212 or Springfield Township Library: 248-846-6550

